



Milesight-Troubleshooting Plugin Installation in MAC

Camera Version	xx.6.0.39	Update	2016.4.27
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Milesight cameras can support to view the live video under MAC OS, while they need to be installed the plugin “camview.dmg” first. For details, please refer to the steps as follows:

Step1: Open the camera web page via Safari,the web interface is as following:

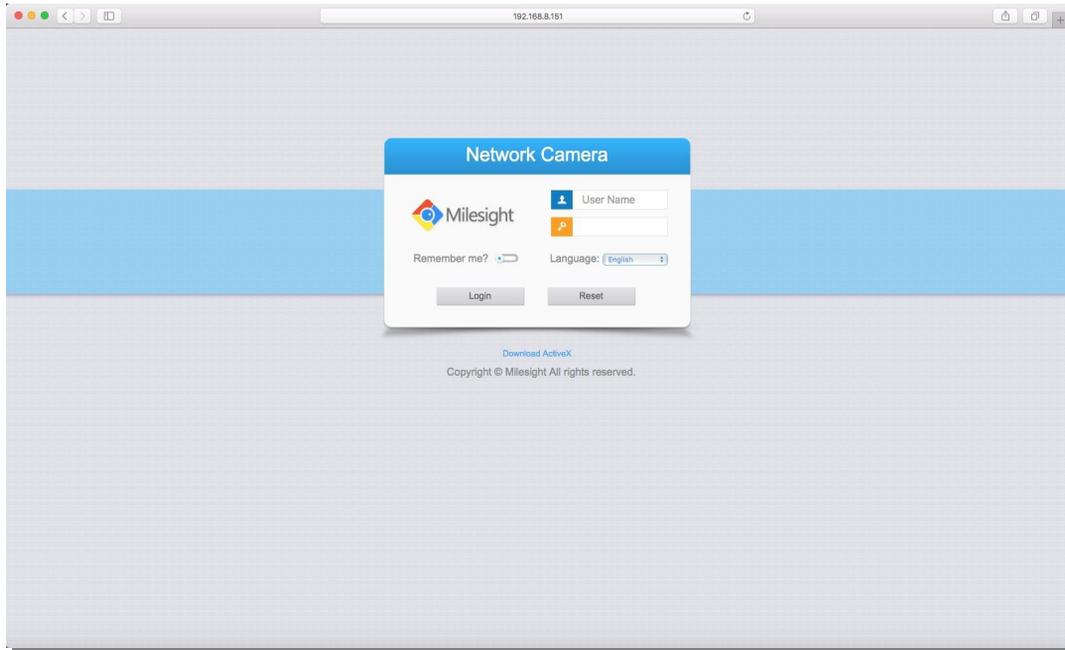


Figure 1

Step2: After logging in, without installing plugin, the web interface is as following:

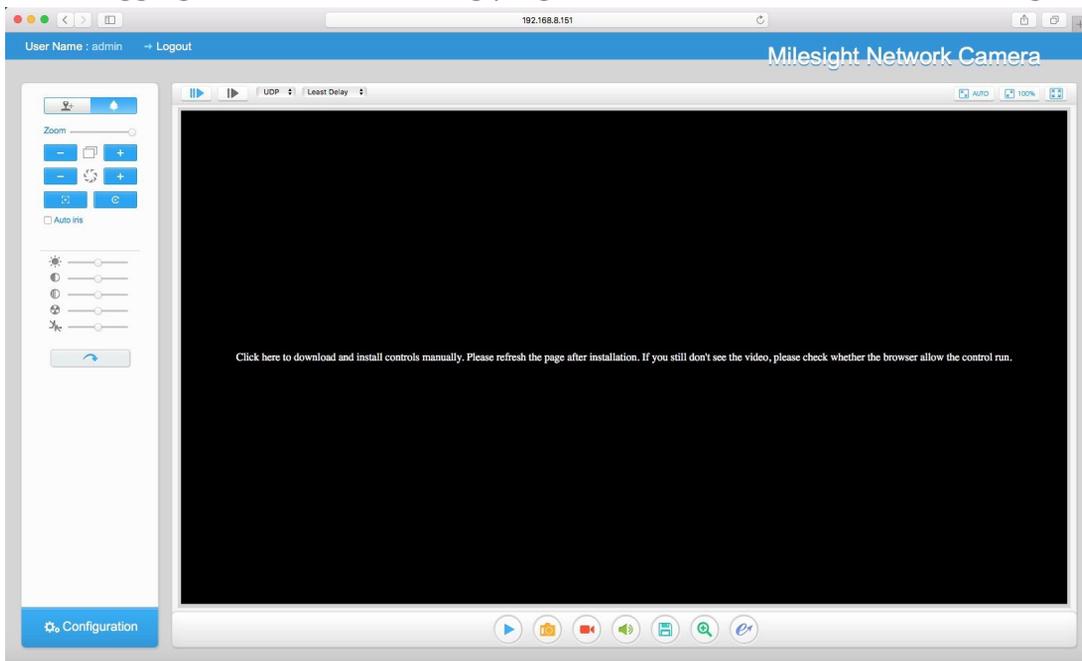


Figure 2

Step3: Click the link on the center of the black screen to download the plugin. Double click the camview.dmg downloaded. It will turn into IPCComponent.pkg, double click the file to start installing.

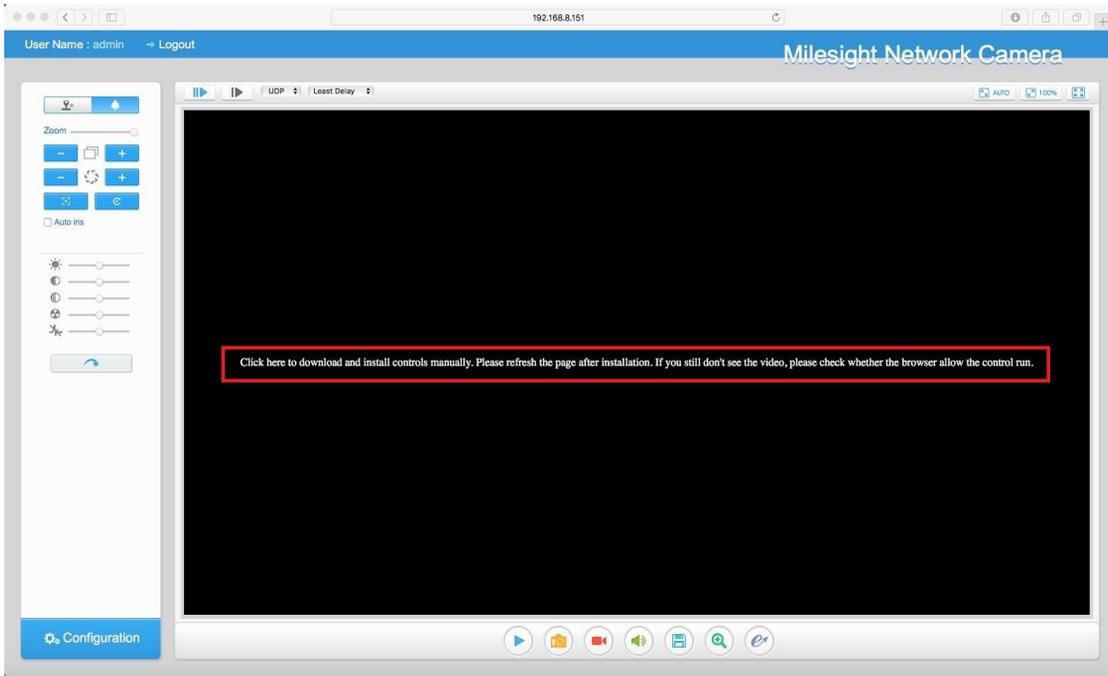


Figure 3

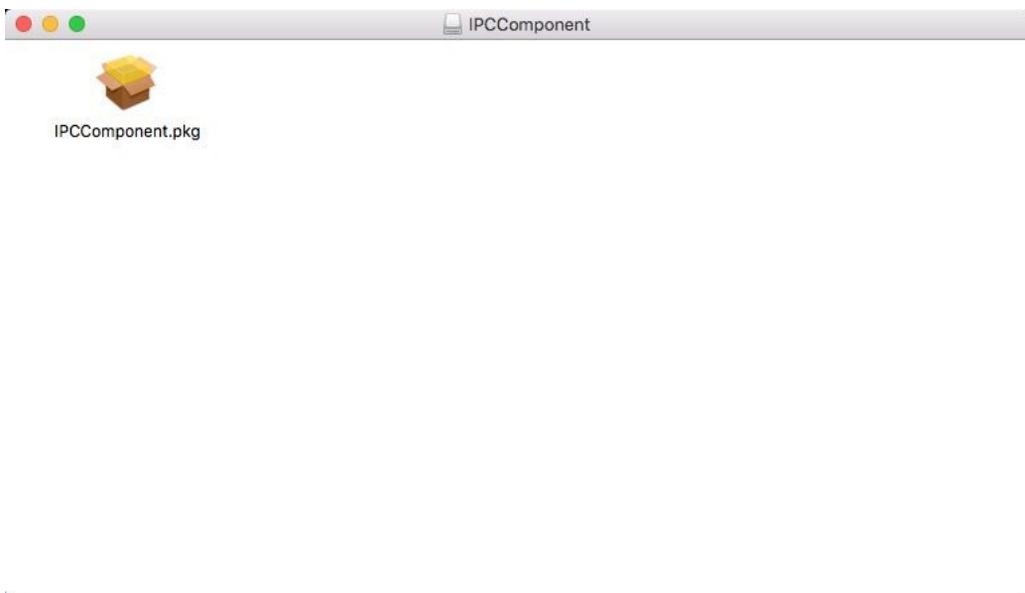


Figure 4

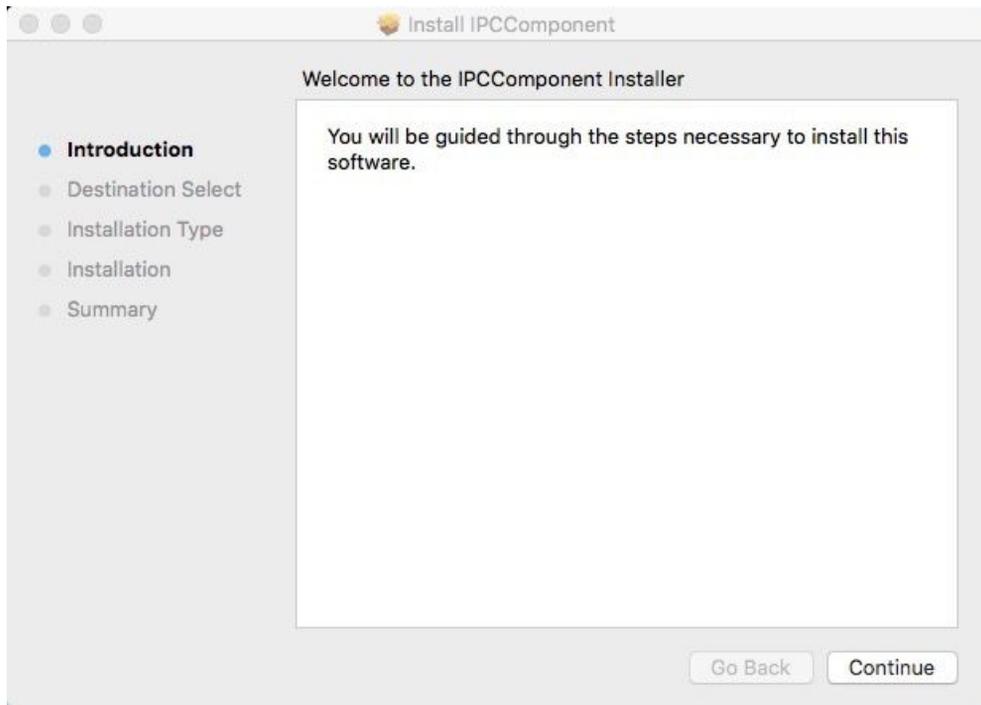


Figure 5

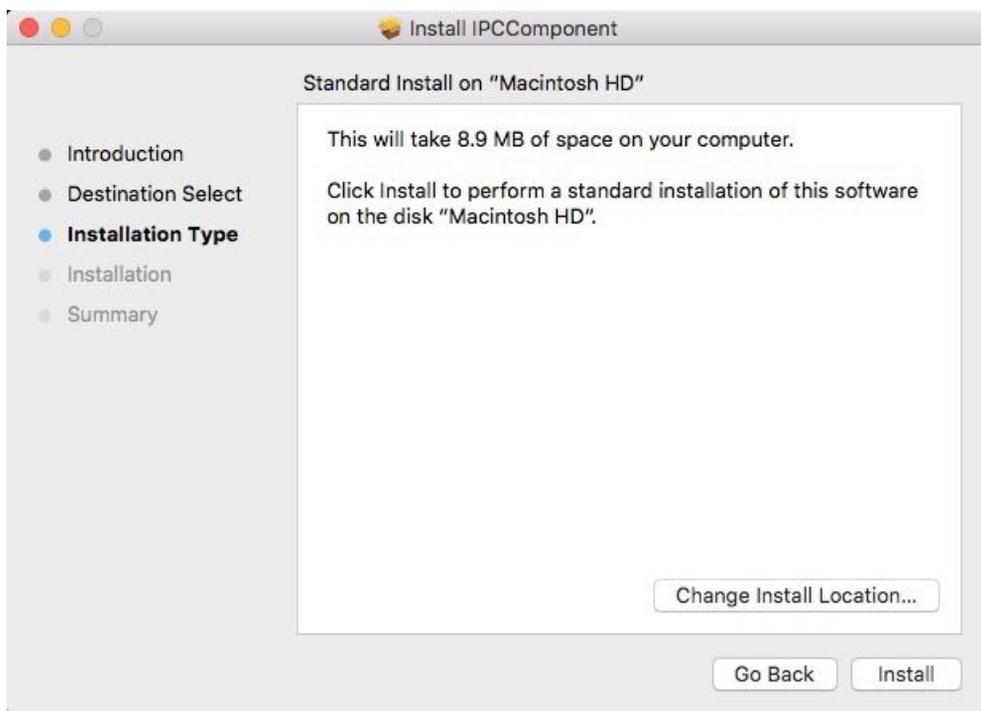


Figure 6

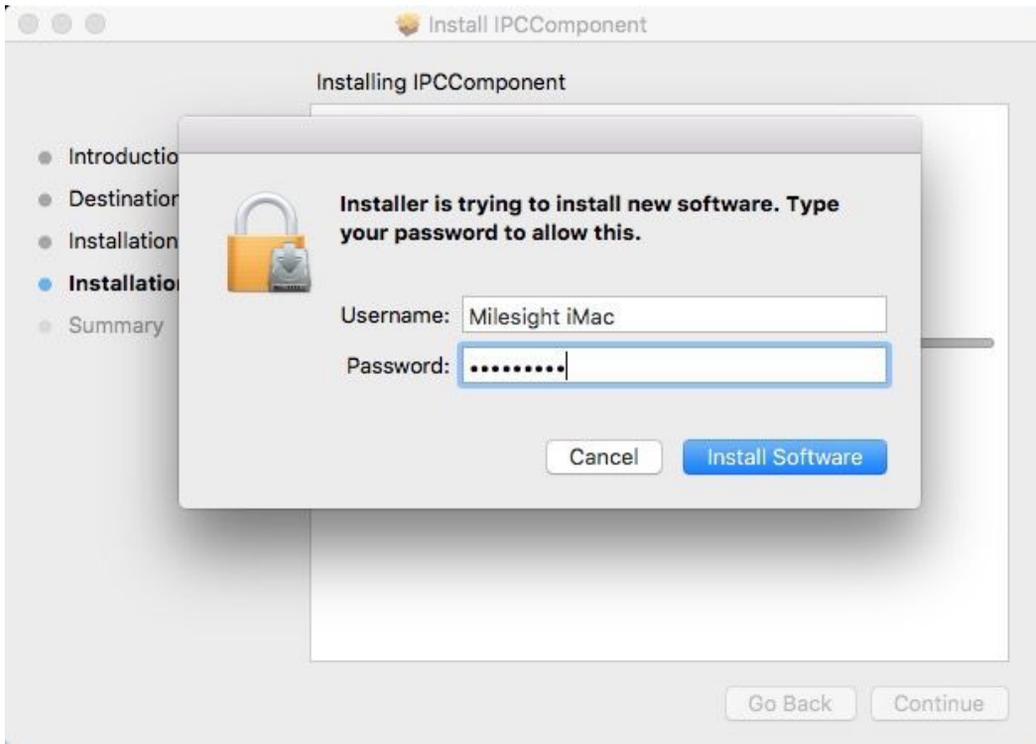


Figure 7

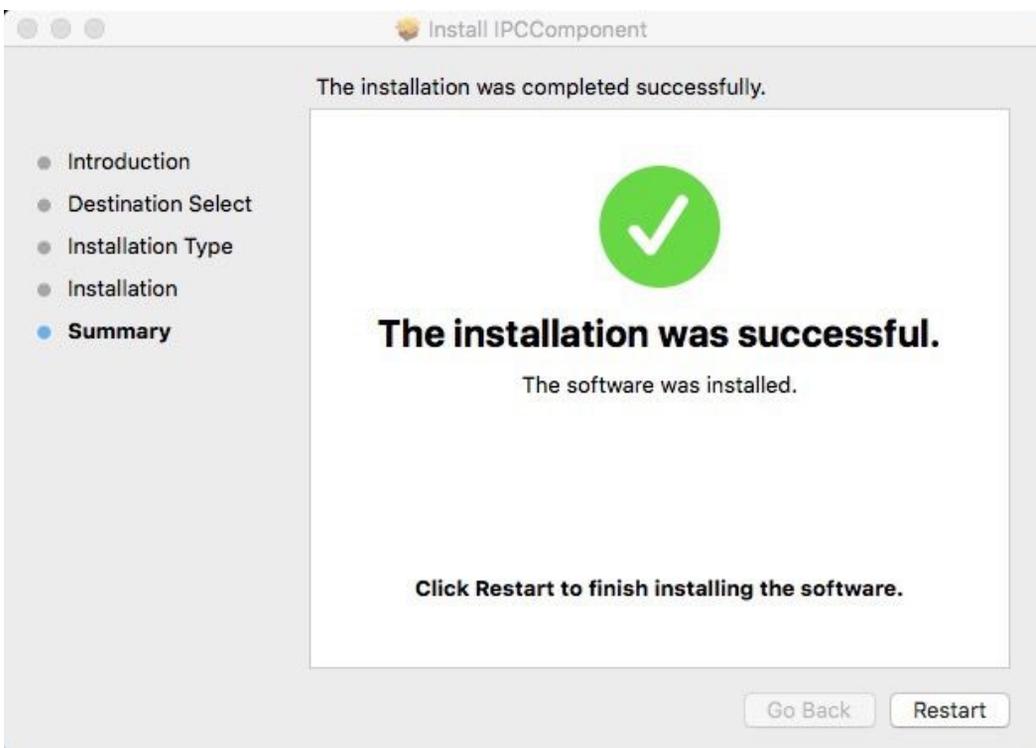


Figure 8

Step4: Restart your MAC system, log in camera web page again, oops, still black screen:

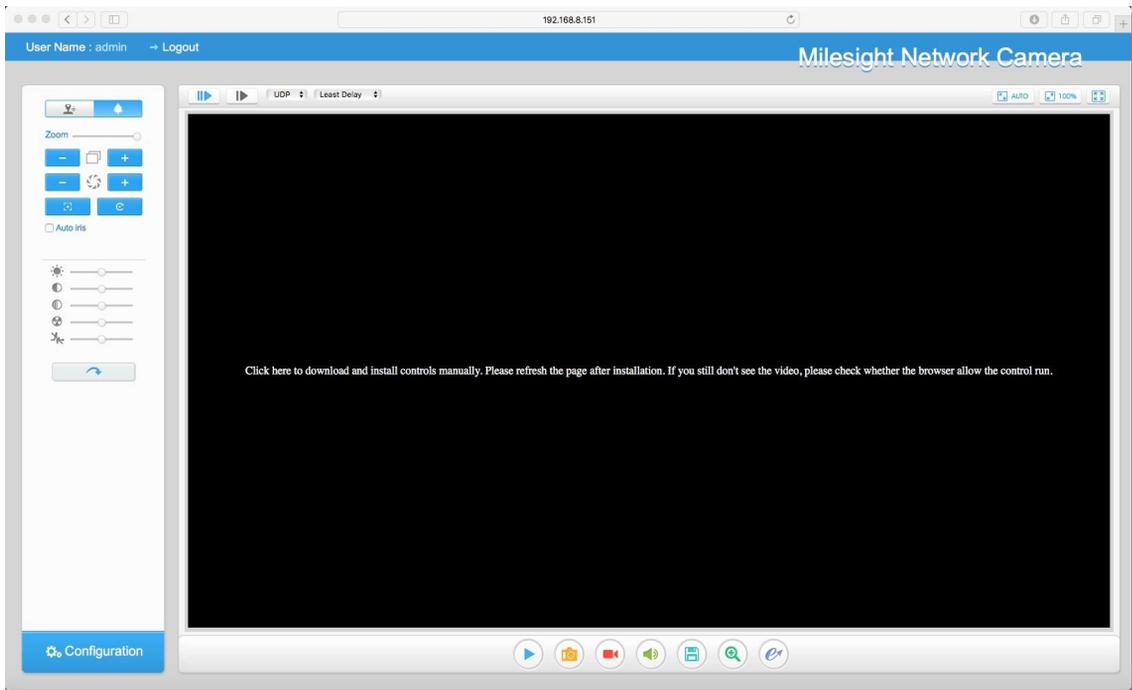


Figure 9

Step5: Enter Preferences option under Safari menu, allow the camera plugin to run.



Figure 10



Figure 11

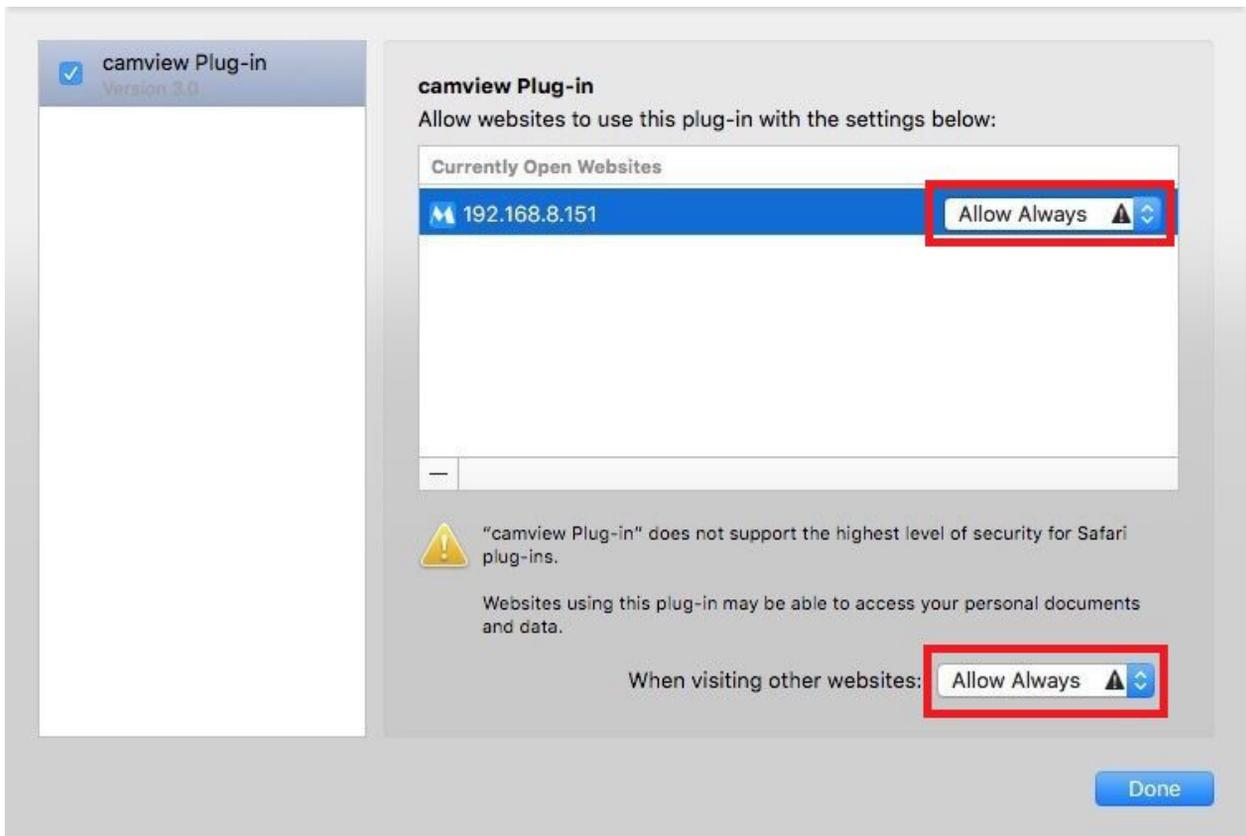


Figure 12

Step6: After allowing the plugin to run, refresh the camera web page, the live view will show up now.

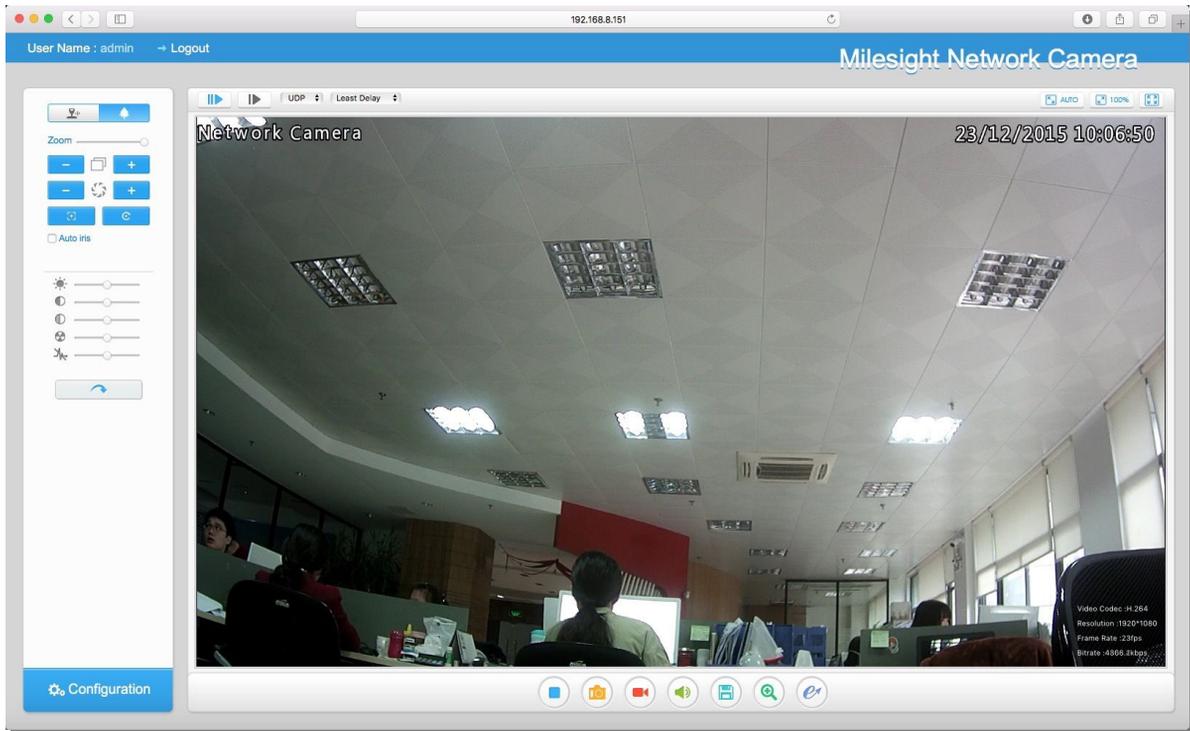


Figure 13